

## WARRANTY/GUARANTEE

-Parts/Materials supplied by and/or installed by another business: Although LCC does not guarantee or warranty parts/materials in these applications, we will work with a customer on a case by case basis to replace defective parts/materials. In these cases, standard diagnostic and labor rates will apply.

-Parts/Materials supplied by the customer: LCC is not liable for any customer supplied parts or materials. The Customer is responsible for any warranty replacement of these parts/materials. If any parts/materials must be removed from and/or reinstalled in the customers vehicle, standard diagnostic and labor rates apply.

-Parts/materials supplied by LCC: Many products carry a manufacturer warranty which vary by product and manufacturer. We will work with customers to replace warranty items. For parts/materials supplied by LCC, diagnostic charges may apply. Additional labor fees may apply. The customer may request specific product warranty information or may seek the information from the manufacturers website. LCC will supply the customer with the product boxes for parts installed in their vehicle.

## -Labor: We offer a lifetime guarantee of our physical labor.

In the case of custom tuned stereo systems, we will re-tune the stereo free of charge one time within 90 days should the customer not be satisfied with the sound quality (subject to scheduling limitations). Additional tuning is subject to charge. Should the customer tune the stereo system outside of the parameters we set during installation, damage may occur to audio components which will revoke any guarantee or warranty. Diagnosis of such issues is subject to the fee schedule above.

-Custom Paint: LCC offers a limited lifetime guarantee on our paint application. Paint is guaranteed against defects such as bubbling, delamination, orange peel, clouding etc. Damage to the paint due to nature, accidents, improper handling of the parts on which the paint is applied, car washes or polishing are not covered under our guarantee. We will work with customers on a case by case basis to repair or repaint any issues with our custom paint applications.

-Custom Upholstery: LCC offers a limited lifetime guarantee on our custom upholstery. Guarantee covers issues with our manufacturing/application process. We cannot guarantee against defects in fabric, leather, vinyl, suede, thread etc. We will work with customers on a case by case basis to replace/repair any issues with our upholstery applications.